FAQ

Reserving a Session for Your Community or School Group

Last update: 9/9/2021

What are the safety precautions Food Lifeline is taking during Covid-19?

- All volunteers must answer ‘no’ to Covid-19 screening questions upon each registration and arrival to Food Lifeline facilities
- Temperatures taken upon arrival at Food Lifeline facilities.
- Volunteers are required to wear a mask at all times.
- Social distancing at workstations (6 ft. or more from others)
  - Reminders to follow social distancing while checking in and breaking.
- Hourly cleaning of high frequency touched areas.

Food Lifeline’s youth volunteer guidelines

- We welcome volunteers 10 years and older.
- Please bring a Parent/Guardian Consent Form for all volunteers under 18. Forms are valid for the entire calendar year.
- A parent or guardian over the age of 21 should accompany and participate with volunteers ages 10 to 13.
- Youth groups (5 or more volunteers under the age of 18) should be accompanied by a chaperone, with a minimum youth to adult ratio of 5:1.

Group size

- We can accommodate groups of any size.
- Our current session capacity is 33, however if you have a group larger than that we can opt to split your group into more than one session.
- If your group has 5 or fewer people, please do not use our group request form and instead have everyone register for the same session in our calendar. You can access our calendar at https://foodlifeline.volunteerhub.com/.

Submitting a group reservation

- To learn how to submit a group request, check out this slideshow! If you already know how, submit it here.

Our location and when to arrive

- Volunteer events take place at our Hunger Solution Center: 815 S 96th St, Seattle, WA 98108.
- Please arrive 15 minutes before your event is scheduled to start so we can check everyone in and maximize volunteer time.
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Dress requirements and storage lockers

- Please wear closed-toed shoes to your session. We recommend bringing layers as our warehouse is cool.
- All youths will bring a signed Parent/Guardian Consent Form if they have not provided one this calendar year.
- We provide lockers for anyone who brings a backpack, bag, purse, or other items. Lockers are in a secure area that cannot be accessed without a key card. You are welcome to bring your own lock.

Parking and modes of travel

- There is a parking lot in front of our building that all volunteers are welcome to use. Parking capacity is limited and we encourage carpooling. Volunteers who travel together may also work in closer proximity to each other.
- If you are traveling by bus, please let us know when you submit your Group Request Form.
- If traveling in a 15-seater van, park in any space in front of our building.

Please do not take breaks as a group

- Volunteers are permitted to take short breaks, but please refrain from taking breaks as a group during your volunteer session. We are not able to host group lunches or other on-site events outside of your volunteer time.

Still have questions?

- Please contact the Volunteer Team at (206) 545-6600 or at volunteer@foodlifeline.org.